



Phone: 0212 657 910 Email: tours@arsenalnewzealand.co.nz Web: www.arsenalnewzealand.co.nz

Before completing this form, please read the attached booking conditions. Please sign and date at the end of the booking conditions as all bookings are subject to the acceptance of these conditions.

Note: If there are multiple travellers, please complete one (1) form for each traveller.

Name (as it appears in your Passport):

Address: _____

Suburb / Town: _____ Region: _____ Post Code: _____

Phone: (H) _____ (W) _____ (M) _____

Date of Birth: ____ / ____ / ____

Email Address: _____

City Of Departure/Return: _____ / _____

Passport Number: _____

Passport Expiry Date (your Passport must be valid until at least 6 months after the return date):
____ / ____ / 20____

Note: If your Passport's expiry date is not valid you will need to get a new Passport before you travel.

Are you an "Arsenal New Zealand" Member? (Please Circle): Y / N

To have access to match tickets, you are required to be an Arsenal New Zealand member. If you are not a member, the cost of joining will be included in your package cost

Do you have any special requirements (mainly for the Flights)? ie: Vegetarian/Diabetic/Wheelchair, etc.:

Room Configuration. Please ✓ the relevant box:

	Singapore Tour 6-Nights		Hong Kong Add-On 4-Nights	
Single (1 bed for 1 person)	\$4,250pp		\$1,500pp	
Twin (2 beds for 2 persons)	\$3,500pp		\$1,000pp	
Double (1 bed for 2 persons)	\$3,500pp		\$1,000pp	

Are you sharing a room? (Please Circle): Y / N , If "Yes", with whom?: _____

To confirm your booking a \$2,000 deposit is required.

Payment By Direct Deposit: Transfer your deposit to the below account.

Account Name: Arsenal New Zealand

Account Number: 06-0939-0234926-02

Reference: First & Last Name

Particulars: Singapore Tour

Then scan and email a copy of this completed and signed form, Receipt of payment & a photocopy of your "Passport's Photo Page" within 24 hours of the Direct Deposit being made to tours@arsenalnewzealand.co.nz

Note: The Booking Form and Deposit need to be submitted and paid to secure your spot on the tour.

The remaining amount is required to be paid in instalments before the below dates,

	Amount Due	Due Date
2 nd Instalment	Remaining Balance Due	7 th June 2025

Included in the Tour Price:

- ❖ An Arsenal Tour Pack
- ❖ Arsenal New Zealand Membership (If not already a member)
- ❖ Return Economy Airfare from New Zealand to Singapore
- ❖ All Departure Taxes
- ❖ Return Transfers from Airport to Hotel
- ❖ Six (6) Nights Single, Twin/Double Share Accommodation
- ❖ Six (6) Hotel Breakfasts
- ❖ Match Tickets to all Arsenal Games listed in the Itinerary
- ❖ Open training session on the 25th July

Not Included in the Tour Price:

- ❖ Your Travel Insurance
- ❖ Any costs of visas required
- ❖ Food and Beverage other than listed in the Itinerary
- ❖ Cost of all activities undertaken in your free time
- ❖ Ticket Price(s) of any additional football game(s) attended, other than listed on the Itinerary
- ❖ Accommodation in New Zealand pre departure and post arrival
- ❖ Any flights or travel to get to/from Departure City.

ARSENAL TOURS BOOKING CONDITIONS

BOOKING INFORMATION

This is a tour group of football enthusiasts travelling as a like minded group to Singapore.

TOUR CANCELLATION CHARGES: All Airline tickets are non-refundable. Deposits are non-refundable and non-transferable. Travel Insurance is highly recommended to cover unforeseen cancellation.

AMENDMENTS: An amendment is a change to an existing booking; transfer to another package constitutes a cancellation and rebooking therefore a cancellation fee per person per change will apply.

DEPARTURE TAXES: New Zealand ticketing taxes must be prepaid but these are subject to change prior to departure.

BOOKING CONDITIONS

1. **DEFINITIONS:** For the purposes of these conditions the following words shall have the meanings set opposite them.

THE CONTRACTORS means the person or organisation providing the transportation, accommodation, games, tours, lunches or other services.

ARSENAL NZ TOURS is affiliated with the Arsenal New Zealand Supporters Club and is the organiser of the Tour.

THE TOUR means the Arsenal NZ Tour travel arrangements specified on the tour web site.

THE PASSENGER means the person or persons embarking on the tour.

2. Arsenal NZ Tours is acting as tour organiser and booking agent only for the Contractors in relation to the Tour. In so far as Arsenal NZ Tours shall not be acting as a booking agent, it shall be deemed to be acting as the Passenger's agent.

3. All receipts, tickets, vouchers, coupons or exchange orders are issued subject to the terms and conditions endorsed thereon or upon other documentation supplied by the Contractors and under which the Contractors provide the relevant transportation, accommodation or other services as part of the Tour.

4. Arsenal NZ Tours does not accept liability for any loss, damage, or injury sustained by the Passenger as a result of Arsenal Tours' negligence.

5. The standards of accommodation and other services are based on various factors, which are generally accepted as indicative of a certain class, however Arsenal NZ Tours does not represent or guarantee the standard, class or fitness for purpose of that accommodation or service.

6. Arsenal NZ Tours does not accept any liability of whatever nature for the acts, omissions or default, whether negligent or otherwise, of the Contractors over whom Arsenal NZ Tours has no direct and exclusive control. Arsenal NZ Tours does not accept liability in contract or in tort for any injury, damage, loss, delay, additional expenses, or inconvenience caused indirectly or directly by force majeure or other events which are beyond Arsenal NZ Tours' control or which are preventable reasonable diligence of Arsenal NZ Tours.

7. Arsenal NZ Tours reserves the right to cancel the Tour at any time prior to the departure date in which case the Passenger will be liable to indemnify Arsenal NZ Tours for any costs Arsenal NZ Tours has incurred or may be otherwise liable to pay notwithstanding the cancellation of the Tour. In the event of cancellation by Arsenal NZ Tours for any reason whatsoever, the passenger shall have no right to claim damages from Arsenal NZ Tours.

8. All fares and rates for transportation, accommodation or any other service associated with the Tour are subject to changes by Arsenal NZ Tours and/or Contractors without notice to the Passenger and notwithstanding payment of full balance monies by the Passenger, Arsenal NZ Tours reserves the right to require further payment to cover any increases in fares and rates for the Tour and also any change in exchange rates for foreign currencies occurring prior to the departure of the Tour.

9. Although no changes in itinerary, hotels or routing are anticipated, Arsenal NZ Tours reserves the right to make such changes if necessary due to circumstances beyond Arsenal NZ Tours' control (including changes made or directed to be made by the Contractor) or which, resulting from information subsequently received, are considered to be in the best interest of the Tour. Although Arsenal NZ Tours shall try to give the Passenger the maximum possible notice of such changes, the Passenger acknowledges that they may be made without notice.

10. Arsenal NZ Tours will not be responsible for any changes or cancellations of match fixtures, match seating arrangements, pre-match lunches, and/or pre-match tours. In the event of cancellations for any reason whatsoever, the passenger shall have no right to claim damages from Arsenal NZ Tours.

11. The Passenger consents to all monies paid to Arsenal NZ Tours in the form of a deposit or otherwise being used for any purpose associated with reservation & booking for the Tour which may include payment to a Contractor or its booking agent by way of confirmation, instalments or deposits and the like, and acknowledges that some or all of the monies so paid may not be recoverable from Arsenal NZ Tours and/or the Contractor in the event that the Tour is cancelled or altered.

12. Where the Passenger has made a booking on behalf of persons other than him/herself, the Passenger confirms that he is acting with the full knowledge and consent of such other persons and that he has the full authorisation of such person to bind them to these conditions.

13. Passengers should familiarise themselves with any health or visa requirement that may be applicable in the areas they intend visiting, and they shall be responsible for all exit, entry, health and other documents required by laws, regulations, orders, demands or requirements of the countries visited or transited. Each Passenger shall carry a valid passport at all times. Passport and visa requirements are not Arsenal NZ Tours' responsibility and Arsenal NZ Tours is not liable for any loss or expense due to a Passenger's failure to comply with these requirements.

14. If any of the provisions of these Booking Conditions, is determined to be partially or wholly invalid, illegal or unenforceable by a competent authority, its total or partial invalidity will not affect the validity or enforceability or the other provisions or these general booking conditions.

15. Anyone under the age of 18 years, wanting to go on an Arsenal NZ Tour must be accompanied by a parent or guardian. They will also not be able to attend any of the scheduled Singapore Pub activities.

16. Arsenal NZ Tours welcome tour participants with disabilities or special needs provided they are accompanied by a companion capable of providing all assistance required. Any special requirements must be advised at time of booking.

For all enquiries please contact Dylan Mathews at tours@arsenalnewzealand.co.nz or on 0212 657 910.

Your Signature:- _____ Date:- ____ / ____ / 20____